

Applicant

Following the registration of a short-term rental accommodation (STRA) property, registrants can manage their properties via the STRA Listings area. To de-register a STRA property listing, follow the steps outlined below.

De-register a STRA Property Listing

 Log in to the NSW Planning Portal and click STRA Listings from the main menu to open the STRA Properties area.

+	New	>
Ê	Active work	
2	Completed work	
-	STRA Listings	

Note: The STRA Properties area will open displaying all STRA properties that have been registered under your Portal account.

S1	STRA Properties								
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	Property ID		Site Address	Hosting Type		Renewal Date	Status	Sub Status	
•	PID-STRA-1011		200 BLACKTOWN ROAD BLACKTOWN 2148	Non-Hosted		10/03/2022	De-Registered	No longer want to be in STRA	Actions ~
•	PID-STRA-740-1		105 SECOND AVENUE BERALA 2141	Non-Hosted		21/02/2022	De-Registered	Sold	Actions ~
Þ	PID-STRA-1027		64 WILLIAM STREET GRANVILLE 2142	Non-Hosted		10/03/2022	Registered	Active	Actions ~

2. Select De-Register Property from the properties Actions dropdown menu.

Active		Actions \checkmark	\bigcirc	
	Manage my Listing			
	Manage Self Booking			
De-Register Property				

Note: The Manage Property screen will display.

STRA Manage Property IDREMAIN PROGRESS	Actions ~ Close and home
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3. Select the checkbox next to the property to de-register.



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Manage Property					
Select Property	Address ID	Full Address	Dwelling Number	Registered By	Property Status
	PID-STRA-1088-2	138 NOTTINGHILL ROAD BERALA 2141	2	Self	Registered
	PID-STRA-1088-1	138 NOTTINGHILL ROAD BERALA 2141	1	Self	Registered

Note: If there are multiple dwellings registered to the same property address, you will be able to select one or more dwellings to de-register.

4. Select a De-registration reason from the dropdown menu.



5. Click Submit.

Submit

STRA Manage Prop	Actions ~			
	✓ Resolve			
Below properties are De-registered successfully.				
Property ID	Property Address		Dwelling Number	
PID-STRA-1088-2	138 NOTTINGHILL	ROAD BERALA 2141	2	



If you need more information

- Click the Help link at the top of the screen to access the NSW Planning Portal help pages and articles.
- Review the Frequently Asked Questions https://www.planningportal.nsw.gov.au/support/frequently-asked-questions and / or contact ServiceNSW on 1300 305 695.

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